

inHope.

For those who need us most

13/01/2021

Dear All

Firstly, please could I take the opportunity to thank each and every one of you from the Wild Goose team and all at inHope, for your continued support?

Every day, we are privileged to see the freedom given to our service users because of your generous spirit and the opportunities we provide for them, bless you all.

In response to the Covid-19 risks, inHope would like to reassure you that we are committed to always protecting your safety and wellbeing.

For those of you attending volunteering sessions or visiting Carpenter House or the Wild Goose, the team has since the start of the pandemic developed strict processes.

In the general use of (PPE) personal protective equipment i.e., face masks, (cloth and visors), disposable gloves, social distancing, visual signs and guidance, with a daily robust cleaning plan in place covering all contact points.

This is to compliment the **wash hands, cover face, and make space** mantra.

Although 'NOT' mandatory but as an added precautionary measure, inHope would like to encourage all those accessing the building to use the NHS App to scan the NHS QR (quick response) code poster now displayed at the two main door entry points.

This will be in addition to signing in for health and safety purposes and helping to protect all volunteers, customers, staff, contractors and general public from the impact of any potential virus outbreak.

The NHS Covid-19 app is an important part of NHS Test and Trace and enhances the contact tracing process by enabling users with a compatible Android phone or iPhone to check symptoms, order tests and receive results and advice.

The app will also provide alerts to self-isolate if a user has been in clear contact of a confirmed case.

This will help to break chains of transmission, keep people safe, and avoid the need for further societal and economic restrictions.

**The
Wild Goose**

**Spring of
Hope**

**Life
Recovery**

**East
Bristol
foodbank**

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"The Wild Goose Cafe is a real hope to lots of people; it keeps people alive!" - Wild Goose client

"They're all very kind at the Spring of Hope, they don't judge you and they're really helpful." - Spring of Hope client

As you enter Carpenter House main door on the right-side wall, alternatively the service user door entrance (Left side) there is an official NHS QR (quick response) code poster in clear sight.

If you are unsure or would like more information before visiting, please speak directly to a member of staff prior to any visit.

For those of you like me, old fashioned! Please see help downloading the NHS COVID-19 app in this link.

[Get help downloading the app - NHS COVID-19 app support - NHS.UK](#)

Further information can also be found in this link below.

[NHS Test and Trace in the workplace - GOV.UK \(www.gov.uk\)](#)

Thank you all for your cooperation in this matter.

Yours sincerely,

Mick Connolly, Wild Goose Drop-in Manager
For and on behalf of inHope.